Ubuntu Desktop

Bring the best of open source to your organisation

Ubuntu Desktop gives enterprise developers access to the latest hardware, libraries, and apps as well as complete control over how they are used. It performs out-of-the-box on a wide range of laptops, desktops and workstations from partners like Dell, HP and Lenovo.

The Ubuntu OS provides a common platform for development, test, and production environments and Long Term Supported releases deliver a secure and stable foundation for application, cloud and container development.

Robust enterprise features allow organisations to deploy and manage Ubuntu desktops at scale, while maintaining the benefits of free and open source software.

Ubuntu Advantage Desktop users receive additional peace of mind thanks to long term support, security patching and management solutions that integrate with your existing fleet.

Why choose Ubuntu Desktop?

The developers’ choice

- Using Ubuntu Desktop provides a common platform for development, test, and production environments
- Tools, such as Juju, Microk8s, and Multipass make developing, testing, and cross-building easy and affordable
- New Developer editions of Ubuntu Desktop are released every 6-months, with 9-months of support and access to the latest kernel, libraries, and new upstream OS features
- Long term support (LTS) releases occur every 2-years, with 5 years of standard support extended to 10 years with an Ubuntu Advantage Desktop subscription

Ubuntu releases
Access to cutting-edge hardware and software

- Drive innovation in high-growth areas such as data science and machine learning with support for the latest libraries and apps
- Ubuntu allows direct allocation and management of GPUs without an operating system overhead to increase performance and lower hardware costs
- Ubuntu’s command line tools increase developer productivity with efficient workflows

A rich ecosystem

- With a snap store of over 7,000 applications in addition to the Ubuntu archive, it’s easy to tailor Ubuntu desktop to your needs
- Development tools include Visual Studio Code, IntelliJ, GitKraken, Unity and Blender
- Office productivity tools include Slack, Microsoft Teams, Dropbox, and Zoom as well as the Microsoft-compatible LibreOffice
- Media, gaming, and content creation apps include Spotify, Steam, Discord, and OBS Studio

Certified hardware

- Streamline deployment of Ubuntu Desktop with certified hardware from OEMs including Dell, Lenovo, and HP — no additional configuration required.
- Ubuntu performs out of the box across a wide range of laptops, desktops, and workstations, including the HP Z series and Dell XPS and Precision lines
- Strategic partnerships extend to component manufacturers and Ubuntu is certified to work with the full range of NVIDIA GPUs
Landscape automation and monitoring

- Lower the complexity and cost of running a Linux desktop estate using Canonical’s in-field automation and monitoring tool Landscape, included with an Ubuntu Advantage subscription
- Reduce system admin workloads by applying updates automatically across an entire fleet
- Instantly see system status via a single, web-based interface and receive automatic alerts when systems need security or package updates
- Simplify security reviews based on Landscape’s detailed history logs

Security and compliance

- Microsoft Active Directory integration with Ubuntu using SSSD or PowerBroker Identity Service Enterprise
- Advanced Active Directory GPO features, such as remote script execution and privilege management are available to Ubuntu Advantage users
- Ubuntu also supports LDAP, the open source alternative to Active Directory
- Native LUKS and LVM support for disk encryption
- AppArmor applies the principle of least privilege and whitelisting to define each program’s permissible actions
- Security maintenance with CVE fixes for Ubuntu OS and open source applications
- Kernel Livepatch applies security patches to the Linux kernel without the need to reboot
- Ubuntu Advantage users benefits from an additional 5 years of security maintenance and support as well as FIPS 140-2 certification DISA-STIG and CIS hardening to define each program’s permissible actions
Details and Pricing

Ubuntu Advantage Desktop

A single, per-seat package delivering comprehensive enterprise security, management tooling, and support.

Enjoy peace of mind knowing that Ubuntu Long Term Support (LTS) releases benefit from 10-years of security patching and support with Ubuntu Advantage Desktop, extended from 5 years.

<table>
<thead>
<tr>
<th>Feature</th>
<th>Ubuntu Advantage Desktop</th>
<th>Ubuntu Advantage Desktop Standard Support</th>
<th>Ubuntu Advantage Desktop Advanced Support</th>
</tr>
</thead>
<tbody>
<tr>
<td>Cost per seat per year</td>
<td>$25</td>
<td>$150</td>
<td>$300</td>
</tr>
<tr>
<td>Phone and ticket support for Ubuntu OS</td>
<td></td>
<td>24x5</td>
<td>24x7</td>
</tr>
<tr>
<td>Severity 1 response time</td>
<td></td>
<td>4 hours</td>
<td>1 hour</td>
</tr>
<tr>
<td>Severity 2 response time</td>
<td></td>
<td>8 business hours</td>
<td>2 hours</td>
</tr>
<tr>
<td>Severity 3 response time</td>
<td></td>
<td>12 business hours</td>
<td>6 hours</td>
</tr>
<tr>
<td>Severity 4 response time</td>
<td></td>
<td>24 business hours</td>
<td>12 hours</td>
</tr>
<tr>
<td>Fleet monitoring, management, and automation via Landscape</td>
<td>✔️</td>
<td>✔️</td>
<td>✔️</td>
</tr>
<tr>
<td>Advanced Active Directory Policies (including remote script execution and privilege management)</td>
<td>✔️</td>
<td>✔️</td>
<td>✔️</td>
</tr>
<tr>
<td>10 years of security patching</td>
<td>✔️</td>
<td>✔️</td>
<td>✔️</td>
</tr>
<tr>
<td>Kernel Livepatch to minimise downtime</td>
<td>✔️</td>
<td>✔️</td>
<td>✔️</td>
</tr>
<tr>
<td>FIPS 140-2 Level 1 certified crypto modules</td>
<td>✔️</td>
<td>✔️</td>
<td>✔️</td>
</tr>
<tr>
<td>CIS Benchmark</td>
<td>✔️</td>
<td>✔️</td>
<td>✔️</td>
</tr>
<tr>
<td>Common Criteria /EAL2</td>
<td>✔️</td>
<td>✔️</td>
<td>✔️</td>
</tr>
</tbody>
</table>
Ubuntu Enterprise Desktop Services

Ubuntu Desktop Enterprise Services are designed to help your organisation get up and running on Ubuntu as quickly as possible. Canonical engineers partner with you to deliver a solution tailored to your needs, from custom images and Snap Store proxies to Active Directory integration and fleet management through Landscape. This ensures your Ubuntu desktops are securely configured and supported from day one.

Deployment Steps

1. Requirements gathering
2. Design documentation and deployment guide
3. Custom image creation
4. Landscape deployment and registration
5. Post-deployment automation
6. Active Directory integration
7. Security configuration (hardening, encryption, PKI)

Enablement Plus customers also benefit from

- Additional image customization
- CIS Security Benchmark
- DISA STIG Hardening
- Customised Snap Store proxy
- CIFS/SMB file systems support

For more details, see the table in the next page.

Service requirements

To ensure full compatibility with Ubuntu Desktop, we ask customers to ensure that they use certified hardware. Find out more about the wide range of Ubuntu certified desktops here: certification.ubuntu.com/desktop.

Contact Us

For more information on integrating Ubuntu Desktop with your institution visit ubuntu.com/desktop or call direct (EMEA) +44 203 656 5291 or (US) +1 737 204 0291

© Canonical Limited 2022. Ubuntu, Kubuntu, Canonical and their associated logos are the registered trademarks of Canonical Limited. All other trademarks are the properties of their respective owners.
<table>
<thead>
<tr>
<th>Feature</th>
<th>Ubuntu Desktop Enterprise Services</th>
<th>Ubuntu Desktop Enterprise Services Plus</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Cost</strong></td>
<td>$45,000</td>
<td>$95,000</td>
</tr>
<tr>
<td><strong>Landscape configuration</strong></td>
<td>Machine registration and monitoring via Landscape SaaS or On-Prem Ubuntu configuration and installation/configuration of third-party tooling</td>
<td>Machine registration and monitoring via Landscape SaaS or On-Prem Ubuntu configuration and installation/configuration of third-party tooling</td>
</tr>
<tr>
<td><strong>Active Directory integration</strong></td>
<td>Configuration and connection Group Policy Object (GPO) Integration</td>
<td>Configuration and connection Group Policy Object (GPO) Integration</td>
</tr>
<tr>
<td><strong>Third-party product integrations</strong></td>
<td>Google Chrome Microsoft Defender McAfee Enterprise F5 VPN Client Cisco AnyConnect VPN Client OpenConnect VPN Client Meta Networks VPN Client SNOW Rapid7 Endpoint Protector (EPP) Crowdstrike Falcon Sensor Tenable Nessus Scanner ZScaler Proxy (PAC) Blender Papercut (printing) CUPS (printing) Additional Third-party products can be installed and automatically configured depending on the requirements.</td>
<td>Google Chrome Microsoft Defender McAfee Enterprise F5 VPN Client Cisco AnyConnect VPN Client OpenConnect VPN Client Meta Networks VPN Client SNOW Rapid7 Endpoint Protector (EPP) Crowdstrike Falcon Sensor Tenable Nessus Scanner ZScaler Proxy (PAC) Blender Papercut (printing) CUPS (printing) Additional Third-party products can be installed and automatically configured depending on the requirements.</td>
</tr>
<tr>
<td><strong>CIS Benchmarking</strong></td>
<td>CIS Benchmark configuration and support</td>
<td>CIS Benchmark configuration and support</td>
</tr>
<tr>
<td><strong>Snap Store configuration</strong></td>
<td>Snap Store proxy deployment and local snap package repository.</td>
<td>Snap Store proxy deployment and local snap package repository.</td>
</tr>
<tr>
<td><strong>CIFS/SMB configuration</strong></td>
<td>Workstations configured to mount CIFS/SMB file systems from a third-party source</td>
<td>Workstations configured to mount CIFS/SMB file systems from a third-party source</td>
</tr>
<tr>
<td><strong>Security Configuration</strong></td>
<td>Installed software audit Firewall automatic enablement Security policy enforcement Anti-virus/anti-malware solution support</td>
<td>Installed software audit Firewall automatic enablement Security policy enforcement Anti-virus/anti-malware solution support</td>
</tr>
<tr>
<td><strong>Encrypted Volume Support</strong></td>
<td>Third party encryption support</td>
<td>Third party encryption support</td>
</tr>
</tbody>
</table>