

## Ubuntu Advantage for Infrastructure

One subscription to economically scale enterprise open source infrastructure

Canonical, the publisher of Ubuntu, offers a single enterprise subscription, per node, which provides flexible access to software and support for the management and security of open infrastructure.

Ubuntu Advantage for Infrastructure (UA-I) aggregates into one single price plan the support and management of open

source components like Kubernetes, OpenStack, KVM, Ceph and Swift into a single package, lowering the cost and decreasing plan complexity compared to other alternatives in the marketplace. This offering covers a full-range of open source infrastructure capabilities, providing value and efficiency from small to large-scale Linux enterprise operations.

### Comprehensive package

More than 30,000 supported packages available in Ubuntu, including a range of base images for public clouds, containers, physical and virtual infrastructure

### Security and compliance

Critical patches, key updates and systems management at scale to ensure continued security and compliance for workloads running on Ubuntu

### Flexibility and upstream

Up-to-date access to open source with the flexibility to fit your infrastructure, with consumption-based managed services options and no lock-in

### Fully managed infrastructure

Fully managed OpenStack and fully managed Kubernetes on bare metal, OpenStack, VMware and public clouds, in addition to fully managed storage infrastructure

## Access to all UA-I solutions

- **Ubuntu, Server, KVM, OpenStack, Kubernetes, Ceph Support & Management** - Full coverage and consumption-based managed service options
- **MAAS Provisioning & Support** - Flexible bare-metal provisioning with MAAS
- **Logging, Monitoring, and Alerting (LMA)** - Prometheus & Grafana based LMA stack
- **Livepatch Service** - Critical kernel security fixes in seconds without rebooting, increasing automation and reducing downtime
- **Extended Security Maintenance (ESM)** - Security updates for Ubuntu LTS releases, providing a fail-safe environment
- **Certified Technology** - Assurance of major cloud, hardware and software providers certifying their technologies on Ubuntu
- **Compliance Solutions** - Access to FIPS-certified modules to meet Common Criteria, as well as DISA/STIG, FedRAMP, PCI compliance
- **Landscape Management** - Efficiently manage your growing network of servers and desktops at scale, provide audit and compliance reports
- **24/7 Coverage** - Expert phone and web support for your Ubuntu deployments, including OpenStack and Kubernetes support
- **Storage & Backup** - Seamless access to Ceph and Swift, standard open source SDS, and OpenStack-native data protection solution

## Security maintenance and support

Ubuntu Advantage for Infrastructure	Essential	Standard	Advanced
	<i>Bits only</i>	<i>Support</i>	<i>Support</i>
Physical server	\$225	\$750	\$1,500
Virtual server	\$75	\$250	\$500
Desktop	\$25	\$150	\$300
<b>Phone and ticket support</b>	-	<b>Office hours</b>	<b>24/7</b>
Response time SLA - Sev 1	-	4 hours	1 hour
Response time SLA - Sev 2	-	8 hours	2 hours
Response time SLA - Sev 3	-	12 hours	6 hours
Response time SLA - Sev 4	-	24 hours	12 hours
<a href="#">Extended Security Maintenance (ESM)</a>	✓	✓	✓
<a href="#">Kernel live patch</a> service to avoid reboots	✓	✓	✓
<a href="#">Landscape</a> on-prem systems management	✓	✓	✓
Knowledge base access	✓	✓	✓
Certified Windows drivers for KVM guests	✓	✓	✓
<a href="#">FIPS 140-2 Level 1</a> certified crypto modules	✓	✓	✓
Common Criteria EAL2 certified	✓	✓	✓
OpenStack	Security updates	Updates + Support	Updates + Support
Kubernetes	Security updates	Updates + Support	Updates + Support
KVM/LXD	Security updates	Updates + Support	Updates + Support
Legal assurance program	-	✓	✓
Ceph/Swift usable storage support included	-	48TB	48TB

## Fully managed OpenStack, Kubernetes and LMA

	Per VM	Per Host
Managed Kubernetes on public cloud, VMware, or OpenStack	\$1,060	\$2,190*
Managed OpenStack or Kubernetes on bare metal		\$4,275
Combined offering - managed on-demand K8s on fully managed OpenStack		\$6,465

\* On a VMware or OpenStack cluster, managed guests can be priced per host in the cluster.

### Need access to our solutions?

To learn more about Ubuntu Advantage for Infrastructure, visit [ubuntu.com/support](https://ubuntu.com/support) and contact us to get started with UA Infrastructure by calling +1 737 204 0291 (Americas), +44 203 656 5291 (RoW).